

# Satoko Gruson

Global-minded Web Product Manager & UX Designer I Specializing in User-Centric Digital Solutions for Global Markets satokogruson@gmail.com https://satokogruson.github.io/ https://www.behance.net/sg1210 https://www.linkedin.com/in/satokogruson/

# PROFILE

Bilingual UX/Web Product Manager with 10+ years in corporate Japan, combining UI/UX and frontend skills with business acumen. Currently leading global web initiatives at a major tech company, aiming to build user-centered, datadriven products for global audiences.

# SKILLS

### Proficiencies

- Program planning and change management
- Cross-functional team management
- Legal and regulatory research in general business and pharmaceutical/biotech sector
- Team-building and collaboration
- Employee Training
- Primary and Secondary Research
- Analytical Thinking
- Translation & Content Localization

### Software and Design

- MS Office Suite
- Adobe Creative (Photoshop, Illustrator)
- Adobe Analytics
- Figma
- User Interface
- User Personas and User Research
- User Journey and Empathy mapping
- Wire-framing and Prototyping
- Hotjar, Contentsquare
- HTML, CSS, Javascript. React

# **EDUCATION & CERTIFICATIONS**

## **Frontend Development**

SheCodes Sept 2023 - Present Portfolio site

## Full-Stack Web Development

Constructor Academy Nov 2023 - Feb 2024 Link to the final presentation

UI Design Program

Career Foundry Aug 2022 - May 2023

### UX Academy Foundations Designlab Dec 2021 - Jan 2022

# WORK HISTORY

### Web Product Manager

Adobe KK I

Tokyo, Japan

Jan 2025 - Present (Contract)

- Collaborate with cross-functional teams to develop user-centered UX solutions
- Support promotional campaigns and product launches on Adobe.com
- · Coordinate site updates with Global Web Production
- · Assist in A/B test planning and post-launch analysis

### **UI/UX** Designer

Cubastion Inc. for Mitsubishi Fuso Bus and Truck Corp. I Yokohama, Japan

Sept 2024 - Jan 8, 2025 (Short-term Project)

- Designed and implemented user-centric UI/UX solutions in collaboration with cross-functional teams
- Produced and delivered a variety of design outputs, including wireframes, prototypes, and high-fidelity visuals, according to project timelines
- Utilized user research and testing to optimize designs for maximum usability and brand alignment

### **UI/UX Designer**

Volunteer I Munich, Germany

March - May 2024

· Redesigned responsive website for a Dutch sustainability project

### **UI/UX Designer**

Freelance I Munich, Germany

July - Aug 2023

• Developed wireframes and prototypes and was responsible for user flow, information architecture, and design execution for an Austrian Healthcare Startup Company

### Web Analyst

Freelance I Munich, Germany

April - Oct 2023

 Conducted comprehensive web analysis using Hotjar and Google Analytics to identify user behavior patterns, website performance metrics, and areas for improvement for a German Health Food Startup

### **UI/UX Designer**

Freelance | Munich, Germany

- June Aug 2023
- Designed landing pages for a virtual platform app serving entertainers, organizers, and participants

# **EDUCATION & CERTIFICATIONS**

# Master of Arts in Translation and Localization Management

Middlebury Institute of International Studies Monterey, USA Aug 2020 - May 2022

### International Diploma in Governance, Risk and Compliance International Compliance Association

Birmingham, UK Apr 2018 - Jan 2019

### Stanford Certified Project Manager (S.C.P.M)

Stanford University On-line Jan 2011

### Graduate Diploma of Law

BPP Law School London, UK Sept 2008 - Nov 2010

### Certificate of International Law

Beasley School of Law at Temple University Tokyo, Japan Sept 2007 - Aug 2008

### **Bachelor of Business**

Human Resource Management RMIT University Melbourne, Australia Apr 1995 - Oct 1999

## LANGUAGES

English: Native Japanese: Native German: Limited working proficiency (TELC B2)

# WORK HISTORY

### **Senior Associate Compliance**

Amgen K.K. I Tokyo, Japan

April 2019- Dec 2020

- Implemented compliance policies, managed the system, and conducted regular training sessions in collaboration with U.S. headquarters.
- Supported fair trade practices and localized global SOPs and elearning materials.

### Site Contract Leader

Paraxel International Inc. I Tokyo, Japan

Sept 2018- Mar 2019

 Managed clinical site agreements, corresponding with sponsors and negotiating terms, highlighting stakeholder management and negotiation skills

### **Senior Paralegal**

Illumina Japan I Tokyo, Japan

Nov 2017 - Aug 2018

 Optimized local contract management process ensuring compliance with local business standards and conducted due diligence training on anti-bribery and anti-corruption laws, securing the distributor's commitment to compliance

### Legal Operations

Boehringer Ingelheim Japan Inc. I Tokyo, Japan Aug 2007 - May 2011

- Managed the rollout of a corporate compliance program, coordinating with IT, HR, and external vendors for cross-functional team management.
- Led change management for official documentation systems in collaboration with IT, demonstrating expertise in significant IT and system transformation projects.

### **Marketing Research**

Boehringer Ingelheim Japan Inc. I Tokyo, Japan Nov 2004 - July 2007

• Assisted in international pharmaceutical product research and routinely analyzed, prepared, and reported secondary pharmaceutical data to all internal stakeholders

### Sales & Marketing Analyst

Primus Financial Services I Tokyo, Japan

Nov 2001 - Jul 2004

 Played a crucial role in streamlining automotive dealer incentive programs and supporting marketing finance programs while enhancing dealer satisfaction by designing and supplying new finance contract templates based on end-user research